GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA

UNSTARRED QUESTION NO:4277
ANSWERED ON:26.08.2004
MONITORING SYSTEM BY IOC
Meghwal Shri Kailash

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether Indian Oil Corporation has introduced online monitoring system to ensure that quality products are offered to the customers;

(b) if so, the details thereof; and

(c) the manner by which it would likely to help customers in getting quality products?

Answer

MINISTER OF PETROLEUM & NATURAL GAS & PANCHAYATI RAJ (SHRI MANI SHANKAR AIYAR)

(a) to (c) : Indian Oil Corporation (IOC) has immediate plans to automate around 1000 select Retail Outlets (ROs) and 2000 Tank Trucks (TTs). The automation system will include auto tank level gauging system, density measurement system, back office integration, smart locks on tank trucks etc. Real-time data from these ROs regarding quantity measurement, density logs, locking/de-locking logs etc., shall be tracked through central management servers at State Offices of IOC. These monitoring measures, along with current measures of increased sampling, third party certification of ROs etc., will help IOC to deliver quality fuel to customers.